Training in Basic Manners and Courtesy to DMS Staff Employed at VIP Counters

4444. SHRI MOHINDAR SINGH KALYAN: Will the Minister of ANIMAL HUSBANDRY AND DAIRYING be pleased to state:

(a) whether the staff employed by the Delhi Milk Scheme at the VIP counters has been selectively scrutinised and provided training in basic manners and minimum courtesy;

(b) whether Government are aware that the staff at the above counters is extremely arrogant and boorish in behaviour, indulging in blackmarketing of milk, causing great amount of discomfort to the consumers;

(c) if so, the steps being taken to replace the existing staff with a properly trained and courteous staff; and

(d) if so, the details thereof and if not, the reasons therefor?

THE MINISTER OF STATE OF THE DEPARTMENT OF ANIMAL HUSBANDRY AND DAIRYING IN THE MINISTRY OF AGRICULTURE (SHRI RAGHUVANSH PRASAD SINGH): (a) Care is taken, while selecting the staff for development at VIP Sales counters, as regards basic manners and courtesy of the selected persons in handling VIP and general customers.

(b) to (d) In view of the point raised in this question, instructions have been issued to the DMS asking it to ensure that the Sales counter staff do keep proper manners and courtesy.

Integrated Dairy Development projects in Madhya Pradesh

4445. SHRI SURESH PACHOURI: Will the Minister of ANIMAL HUSBANDRY AND DAIRYING be pleased to state:

(a) whether Government have sanctioned Integrated Dairy Development Projects (IDDPs) for Madhya Pradesh;

(b) if so, the details thereof;

(c) the total outlay sanctioned for these projects; and

(d) by when these projects will be completed and how the State will be benefited therefrom?

THE MINISTER OF STATE OF THE DEPARTMENT OF ANIMAL HUSBANDRY AND DAIRYING IN THE MINISTRY OF AGRICULTURE (SHRI RAGHUVANSH PRASAD SINGH): (a) to (c) Yes, Sir. Government of India sanctioned four Integrated Dairy Developemnt Projects (IDDPs) for Madhya Pradesh as per details given below:

S. No.	Year of sanction	Districts covered	Project outlay (Amount-Rs. Lakhs)
1.	1993-94	Central Baster	287.00
2.	1993-94	Guna	243.57
3.	1993-94	Narsinghpur	250.49
4.	1995-96	Khargone Chatterpur Satna & Rewa	599.85

(d) The sanctioned project period was upto 31.3.97. Implementation of these projects helps to build up the basic infrastructure for further growth of dairying leading to increase in out-put income and employment.